



कार्यालय, अपर महानिदेशक (प्रणाली), पश्चिमी क्षेत्र इकाई
Office of the Additional Director General (Systems), West Zonal Unit
नवीन सीमाशुल्क भवन, बैलार्ड एस्टेट, मुंबई-400001
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Date: 12.08.2025

Advisory No. 10/SYS/WZU/2025

Subject: Upcoming Password Expiry Notice for Express Cargo Clearance System (ECCS) Application Users – reg.

To strengthen security of the Express Cargo Clearance System (ECCS) Application, it is informed that the DG (Systems) would be carrying out a password-expiry exercise of the users of ECCS from 13th August, 2025, 12:00 pm onwards.

2. Hence, in order to ensure uninterrupted access to the ECCS application, all users are requested to reset their passwords immediately after logging in once the expiry takes effect. Following are the brief steps to be followed in this regard:

- (i). Log into the ECCS application after 12:00 pm on Wednesday, the 13th August, 2025.
- (ii). Follow the prompts to reset your password upon login.
- (iii). It is advised to choose a strong, secure password in compliance with CBIC's password policy.

[Note: When resetting your password, please do not save or store it in your browser or on shared devices to protect your account from unauthorized access].

3. In case of any issues, kindly contact the ECCS Helpdesk
[Email-id: eccs.helpdesk@icegate.gov.in; Contact No.: 1800-2666-882]

Digitally signed by
Abhijit Laxman Thorat
Date: 12-08-2025
21:09:09
(Abhijit L Thorat)
Joint Director

To,

1. All Principal Commissioner/ Commissioner of Customs at all ICTs by email (viz. Ahmedabad, Bengaluru, Cochin, Chennai, Delhi, Hyderabad, Kolkata, Mumbai, Jaipur).
2. EICI – They are requested to inform all Couriers
3. The Custodians at all ICTs by email (viz. Ahmedabad, Bengaluru, Cochin, Chennai, Delhi, Hyderabad, Kolkata, Mumbai)
4. CMS – to update ECCS website.

Copy for information to:

1. The Pr. Director General, Directorate General of Systems & Data Management.
2. The Pr ADG, DCCS, Directorate General of Systems & Data Management.