



कार्यालय, अपर महानिदेशक (प्रणाली), पश्चिमी क्षेत्र इकाई
Office of the Additional Director General (Systems), West Zonal Unit

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Date: 07.03.2024

Advisory No. 04/SYS/WZU/2024

Subject: Disaster Recovery Drill for ECCS application from 10.03.2024 to 12.03.2024

It is hereby informed that Directorate General of Systems would be conducting a Disaster Recovery (DR) Drill for Express Cargo Clearance System (ECCS) application from **11pm on 10th March 2024 to 10 am on 12th March 2024**. During this period, the ECCS application will be available for usual activities between 10 am to 11 pm on 11th March 2024. However, it would not be available for usage between 11 pm on 10th March 2024 to 10 am on 11th March 2024, as well as from 11 pm on 11th March 2024 to 10 am on 12th March 2024.

2. The main activities pertaining to the ECCS DR Drill are mentioned below:

Sr. No.	Activity	Schedule / Timeline
Switchover from DC Chennai to DC Delhi		
1	Stopping of ECCS Application for all users	11 pm on 10.03.2024
2	Switchover from DC Chennai to DC Delhi	11 pm on 10.03.2024 to 7 am on 11.03.2024
3	Validation and Testing	7 am to 10 am on 11.03.2024
4	Release of the Application for all users	10 am on 11.03.2024
5	Normal functioning of application	10 am to 11 pm on 11.03.2024
Switchback from DC Delhi to DC Chennai		
6	Stopping of ECCS Application for all users	11 pm on 11.03.2024
7	Switchback from DC Delhi to DC Chennai	11 pm on 11.03.2024 to 7 am on 12.03.2024
8	Validation and Testing	7 am to 10 am on 12.03.2024
9	Release of ECCS Application for all users	10 am on 12.03.2024

3. The downtimes mentioned above may be taken into account by authorized Couriers to plan their logistics in advance, so that their clearances are not affected during the DR Drill. The Customs field formations may consider requests for manual clearances of courier consignments, especially for the time-sensitive export shipments.

4. In case of any issues, the contact matrix for SPOCs is mentioned in tables given below:

Sr. No.	Office / Team	Name	E-mail ID	Contact No.
1	DG Systems, CBIC	Jitendra Tiwari, DD	j.tiwari1983@gov.in	022-20822433
2	DG Systems, CBIC	Rahul Tirse, DD	rahul.tirse@gov.in	022-20820931
3	PGA, ECCS	Vinayak Padave	Vinayak.PadavePWC@icegate.gov.in	9930237566
4	M/s CMS	Sanay Potdar	Sanay.PotdarCMS@icegate.gov.in	9819679289
5	M/s CMS	Abhishek Patel	Abhishek1.PatelCMS@icegate.gov.in	8319135813
6	M/s TCS	Ramesh Talari	rameshbabu.talaritcs@icegate.gov.in	8056083987

This issues with the approval of the Additional Director General, WZU, Systems, Mumbai.

Sd/-

(Rahul Tirse)
Deputy Director

To,

1. The Principal Director General, Directorate General of Systems & Data Management, New Delhi.
2. All Principal Commissioner/ Commissioner of Customs at all ICTs by email (viz. Ahmedabad, Bengaluru, Cochin, Chennai, Delhi, Hyderabad, Kolkata, Mumbai).
3. The EICI to please inform all the Couriers.
4. The Custodians at all ICTs by email (viz. Ahmedabad, Bengaluru, Cochin, Chennai, Delhi, Hyderabad, Kolkata, Mumbai)
5. ECCS website.