



कार्यालय, अपर महानिदेशक (प्रणाली), पश्चिमी क्षेत्र इकाई  
Office of the Additional Director General (Systems), West Zonal Unit

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F. No. IV(6)/02/2020

Date: 15.09.2023

**Advisory No. 09/SYS/WZU/2023**

**Subject: Disaster Recovery Drill for ECCS application from 24.09.2023 to 26.09.2023**

1. It is hereby informed that the office of Directorate General of Systems, Central Board of Indirect Taxes and Customs (CBIC) would be conducting a Disaster Recovery (DR) Drill for Express Cargo Clearance System (ECCS) as follows: -

- i. Total duration of DR drill – 11pm, 24.09.2023 to 10am, 26.09.2023 (35 hrs)
- ii. ECCS downtime period - 11pm, 24.09.2023 to 10am, 25.09.2023  
and 11pm, 25.09.2023 to 10am, 26.09.2023 (22 hrs)
- iii. Period of ECCS availability – 10am, 25.09.2023 to 11pm, 25.09.2023 (13 hrs)

2. The main activities pertaining to the ECCS DR Drill are as mentioned below:

**2.1 Switchover**

- i. Stopping of ECCS Application for Customs officers, Couriers and Custodians at Data Center (DC) Chennai at 23:00 hours on 24<sup>th</sup> September, 2023.
- ii. Switchover of ECCS Application from DC Chennai to DC Delhi from 23:00 hours on 24<sup>th</sup> September, 2023 to 0700 hours on 25<sup>th</sup> September, 2023.
- iii. Availability of ECCS Application from DC Delhi at identified locations from 07:00 hours to 10:00 on 25<sup>th</sup> September, 2023 for validation and testing.
- iv. Release of the Application for Customs officers, Couriers and Custodians for all locations from DC Delhi at 10:00 on 25<sup>th</sup> September, 2023.
- v. Normal functioning of application from DC Delhi for all users from 10:00 hours to 23:00 hours on 25<sup>th</sup> September, 2023.

**2.2 Switchback**

- i. Stopping of ECCS Application for Customs officers, Couriers and Custodians at DC Delhi at 23:00 hours on 25<sup>th</sup> September, 2023.
- ii. Switchback of Application from DC Delhi to DC Chennai from 23:00 hours on 25<sup>th</sup> September, 2023 to 0700 hrs. on 26<sup>th</sup> September, 2023.
- iii. Availability of ECCS Application from DC Chennai for identified locations from 07:00 hrs. to 10:00 on 26<sup>th</sup> September, 2023 for validation and testing.
- iv. Release of ECCS Application for Customs officers, Couriers and Custodians for all locations from DC Chennai at 10:00 hrs. on 26<sup>th</sup> September, 2023.

3. The downtimes mentioned above may be considered by Couriers to plan their logistics in advance, so that the clearances are not affected during the DR Drill. The Customs field formations may consider requests for manual clearances of courier consignments, especially for the time-sensitive export shipments.

4. In case of any issues, the contact details is mentioned in tables given below:

**Table 1: Contact Details of SI/ECCS Application SPOC:**

S. No.	Name	E-mail ID	Contact No.
1	Deepak Pandarinathan (TCS)	Deepak.PandarinathanTCS@icegate.gov.in	9884527204 / 044-66638119
2	SI, ECCS	si.eccs@icegate.gov.in	044-66638128
3	Moses Ruban (TCS)	MosesRuban.MagimaiDassTCS@icegate.gov.in	9500121143 / 044-66638075

**Table 2: Contact Details of ECCS Application, SPOC from M/s CMS:**

S. No.	Name	E-mail ID	Contact No.
1	Sanay Potdar	Sanay.PotdarCMS@icegate.gov.in	09819679289

**Table 3: Contact Details of ECCS Application, SPOC from CBIC:**

S. No.	Name	E-mail ID	Contact No.
1	Rahul Tirse, DD, WZU	rahul.tirse@gov.in	9503222927
2	Abhijeet Tawde, PGA	abhijeet.tawdepwc@icegate.gov.in	9969392067

**Table 4: Contact Details of departmental officers, SI Team:**

S. No.	Name	E-mail ID	Contact No.
1	Jitendra Bansal, Assistant Director, SI	jitendra1.bansal@icegate.gov.in	9560155829

This issues with the approval of the Additional Director General, WZU, Systems.

**-Sd/-**  
**(Sunil Kumar)**  
**Additional Director**

To,

1. The Principal Director General, Directorate General of Systems & Data Management.
2. All Principal Commissioner/ Commissioner of Customs at all ICTs (viz: Ahmedabad, Bengaluru, Chennai, Cochin, Delhi, Hyderabad, Kolkata, Mumbai).
3. EICI to please inform all the Couriers.
4. The Custodians at all ICTs by email
5. ECCS website.