



**OFFICE OF THE ADDITIONAL DIRECTOR GENERAL (SYSTEMS),
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Date: 20.02.2023

Advisory No. 04/SYS/WZU/2023

Subject: Disaster Recovery Drill for ECCS application from 26.02.2023 to 28.02.2023

It is hereby informed that Directorate General of Systems would be conducting a Disaster Recovery (DR) Drill for Express Cargo Clearance System (ECCS) application from **11 pm on 26th February, 2023 to 10 am on 28th February, 2023**. During this period, the ECCS application will be available for usual activities between 10 am to 11 pm on 27th February, 2023. However, it would not be available for usage between 11 pm on 26th February, 2023 to 10 am on 27th February, 2023, as well as from 11 pm on 27th February, 2023 to 10 am on 28th February, 2023.

2. The main activities pertaining to the ECCS DR Drill are mentioned below:

Sr. No.	Activity	Schedule/ Timeline
Switchover from DC Chennai to DC Delhi		
1	Stopping of ECCS Application for all users	11 pm on 26.02.2023
2	Switchover from DC Chennai to DC Delhi	11 pm on 26.02.2023 to 7 am on 27.02.2023
3	Validation and Testing	7 am to 10 am on 27.02.2023
4	Release of the Application for all users	10 am on 27.02.2023
5	Normal functioning of application	10 am to 11 pm on 27.02.2023
Switchback from DC Delhi to DC Chennai		
6	Stopping of ECCS Application for all users	11 pm on 27.02.2023
7	Switchback from DC Delhi to DC Chennai	11 pm on 27.02.2023 to 7 am on 28.02.2023
8	Validation and Testing	7 am to 10 am on 28.02.2023
9	Release of ECCS Application for all users	10 am on 28.02.2023

3. The downtimes mentioned above may be taken into account by Couriers to plan the logistics in advance, so that the clearances are not affected during the DR Drill. The Customs field formations may consider requests for manual clearances of courier consignments, especially for the time-sensitive export shipments.

4. In case of any issues, the contact matrix for SPOCs is mentioned in tables given below:

Table 1: Contact Details of ECCS SPOC from M/s CMS:

Sr. No	Name	E-mail ID	Contact No.
1	Manoj Shah	Manoj.shahCMS@icegate.gov.in	9322400735
2	Abhishek Patel	Abhishek1.PatelCMS@icegate.gov.in	8319135813

Table 2: Contact Details of SI SPOC from M/s TCS:

Sr. No	Name	E-mail ID	Contact No.
1	Deepak Pandarinathan	Deepak.PandarinathanTCS@icegate.gov.in	9884527204 / 044-66638119
2	SI, ECCS	si.eccs@icegate.gov.in	044-66638128


Table 3: Contact Details of SPOC from CBIC - ECCS team:

Sr. No	Name	E-mail ID	Contact No.
1	Rahul Tirse, DD, WZU	rahul.tirse@gov.in	9503222927
2	Kaushik TG, DD, WZU	kaushik.tg@gov.in	9677128991
3	Abhijeet Tawde, PGA	abhijeet.tawdepwc@icegate.gov.in	9969392067

Table 4: Contact Details of SPOC from CBIC - SI Team:

S. No	Name	E-mail ID	Contact No.
1	Arvind Kumar Meena, DD	DD2.SI@icegate.gov.in	8130220606

This issues with the approval of the Additional Director General, WZU, Systems.


(Sunil Kumar)
Additional Director

To,

1. The Principal Director General, Directorate General of Systems & Data Management.
2. All Principal Commissioner/ Commissioner of Customs at all ICTs (Viz: Delhi, Mumbai, Bengaluru, Ahmedabad, Cochin, Chennai, Kolkata).
3. EICI to please inform all the Couriers.
4. The Custodians at all ICTs by email (MIAL at Mumbai ICT; EICI, DHL, FedEx, UPS at Delhi ICT; EICI, DHL, FedEx at Bengaluru ICT; GSEC at Ahmedabad ICT, AAICLAS at Chennai ICT; CIAL at Cochin ICT; AAICLAS at Kolkata ICT)
5. ECCS website.