F. No. IV (6)/2/2020

Date: 21.09.2022

Advisory No. 06/SYS/WZU/2022

Subject: Disaster Recovery Drill for ECCS application from 25.09.2022 to 27.09.2022

1.   It is hereby informed that the office of Directorate General of Systems, Central Board of Indirect Taxes and Customs (CBIC) would be conducting a Disaster Recovery (DR) Drill for Express Cargo Clearance System (ECCS) as follows: -

   i. Total duration of DR drill - 8pm, 25.09.2022 to 10am, 27.09.2022 (38 hrs)
   ii. ECCS downtime period - 8pm, 25.09.2022 to 10am, 26.09.2022 and
                        8pm, 26.09.2022 to 10am, 27.09.2022 (28 hrs)
   iii. Period of ECCS availability -10am to 8pm on 26.09.2022 (10 hrs)

2. The main activities pertaining to the ECCS DR Drill are mentioned below:

2.1 Switchover

   i. Stopping of ECCS Application for Customs officers, Couriers and Custodians at Data Center (DC) Chennai at 2000 hours on 25th September, 2022.
   ii. Switchover of ECCS Application from DC Chennai to DC Delhi from 20:00 hours on 25th September, 2022 to 0500 hours on 26th September, 2022.
   iii. Availability of ECCS Application from DC Delhi for identified locations for testing and feedback from 0500 hours to 1000 hours on 26th September, 2022.
   iv. Release of the Application for Customs officers, Couriers and Custodians for all locations from DC Delhi at 1000 hours on 26th September, 2022.
   v. Normal functioning of application from DC Delhi for all users from 1000 hours to 2000 hours on 26th September, 2022.

2.2 Switchback

   i. Stopping of ECCS Application for Customs officers, Couriers and Custodians at DC Delhi at 2000 hours on 26th September, 2022.
   ii. Switchback of Application from DC Delhi to DC Chennai from 2000 hours on 26th September, 2022 to 0500 hrs. on 27th September, 2022.
   iii. Availability of ECCS Application from DC Chennai for identified locations for testing and feedback from 0500 hrs. to 1000 hrs. on 27th September, 2022.
   iv. Release of ECCS Application for Customs officers, Couriers and Custodians for all locations from DC Chennai at 1000 hrs. on 27th September, 2022.

3. The downtimes mentioned above may be taken into account by Couriers to plan the logistics in advance, so that the clearances are not affected during the DR Drill. The Customs field formations may consider requests for manual clearances of courier consignments, especially for the time-sensitive export shipments.

4. In case of any issues, the contact matrix for SPOCs is mentioned in tables given below:

Table 1: Contact Details of SI/ECCS Application SPOC:

S. No	Name	E-mail ID	Contact No.
1	Deepak Pandarinathan (TCS)	Deepak.PandarinathanTCS@icegate.gov.in	9884527204 / 044-66638119
2	SI, ECCS	si.eccs@icegate.gov.in	044-66638128
3	Moses Ruban (TCS)	MosesRuban.MagimaiDassTCS@icegate.gov.in	9500121143 / 044-66638075

Table 2: Contact Details of ECCS Application, SPOC from M/s CMS:

S. No	Name	E-mail ID	Contact No.
1	Manoj Shah	Manoj.shahCMS@icegae.gov.in	9322400735

Table 3: Contact Details of ECCS Application, SPOC from CBIC:

S. No	Name	E-mail ID	Contact No.
1	Rahul Tirse, DD, WZU	rahul.tirse@gov.in	9503222927
2	Kaushik TG, DD, WZU	kaushik.tg@gov.in	9677128991
3	Abhijeet Tawde, PGA	abhijeet.tawdepwc@icegate.gov.in	9969392067

Table 4: Contact Details of departmental officers, SI Team:

S. No	Name	E-mail ID	Contact No.
1	Jitendra Bansal, Assistant Director, SI	jitendra1.bansal@icegate.gov.in	9560155829
2	Gaurav Balkheria, PGA	Gaurav.BalkheriaPWC@icegate.gov.in	9873565974

This issues with the approval of the Additional Director General, WZU, Systems.

(Sunil Kumar)
Additional Director

To,
1. The Principal Director General, Directorate General of Systems & Data Management.
2. All Principal Commissioner/ Commissioner of Customs at all ICTs
   (viz: Delhi, Mumbai, Bengaluru, Ahmedabad, Cochin, Chennai, Kolkata).
3. M/s EICI to please inform all the Couriers.
4. The Custodians at all ICTs by email (MIAL at Mumbai ICT; EICI, DHL, FedEx, UPS at Delhi ICT; EICI, DHL, FedEx at Bengaluru ICT; GSEC at Ahmedabad ICT, AAICLAS at Chennai ICT; CIAL at Cochin ICT; AAICLAS at Kolkata ICT)
5. ECCS website.