



**OFFICE OF THE ADDITIONAL DIRECTOR GENERAL (SYSTEMS),
WZU, NEW CUSTOM HOUSE, MUMBAI- 400 001.**

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F. No. IV(6)/02/2020

Date: 14.09.2021

Advisory No 7/2021

Subject: - Disaster Recovery Drill for ECCS application from 24.09.2021 to 26.09.2021

1. It is hereby informed that Directorate General of Systems, Central Board of Indirect Taxes and Customs (CBIC) would be conducting a Disaster Recovery (DR) Drill for Express Cargo Clearance System (ECCS) from **2300 hours on 24th September, 2021 to 0800 hours on 26th September, 2021**. During this period, the ECCS application will be available for usual activities between 0800 hours to 2300 hours on 25th September, 2021. However, it would not be available for usage between 2300 hours on 24th September, 2021 to 0800 hours on 25th September, 2021 as well as from 2300 hours on 25th September, 2021 to 0800 hours on 26th September, 2021.

2. The main activities pertaining to the ECCS DR Drill are as mentioned below:

2.1 Switchover

- i. Stopping of ECCS Application for Customs officers, Couriers and Custodians at Data Center (DC) Chennai at 2300 hrs. on 24th September, 2021.
- ii. Switchover of ECCS Application from DC Chennai to DC Delhi from 2300 hrs. on 24th September, 2021 to 0630 hrs. on 25th September, 2021.
- iii. Availability of ECCS Application from DC Delhi for identified locations from 0630 to 0730 hrs. on 25th September, 2021.
- iv. Release of the Application for Customs officers, Couriers and Custodians for all locations from DC Delhi at 0800 hrs. on 25th September, 2021.
- v. Normal functioning of application from DC Delhi for all users from 0800 hrs. to 2300 hrs. on 25th September, 2021.

2.2 Switchback

- i. Stopping of ECCS Application for Customs officers, Couriers and Custodians at DC Delhi at 2300 hrs. on 25th September, 2021
- ii. Switchback of Application from DC Delhi to DC Chennai from 2300 hrs. on 25th September, 2021 to 0630 hrs. 26th September, 2021
- iii. Availability of ECCS Application from DC Chennai for identified locations from 0630 hrs. to 0730 hrs. on 26th September, 2021
- iv. Release of ECCS Application for Customs officers, Couriers and Custodians for all locations from DC Chennai at 0800 hrs. on 26th September, 2021

3. The downtimes mentioned above may be taken into account by Couriers to plan the logistics in advance, so that the clearances are not affected during the DR Drill. The Customs field formations may consider requests for manual clearances of courier consignments, especially for the time-sensitive export shipments.

4. In case of any issues, the contact matrix for SPOCs is mentioned in tables given below:

Table 1: Contact Details of SI/ECCS Application SPOC:

S.No	Name	E-mail ID	Contact No.
1	Deepak Pandarinathan (TCS)	Deepak.PandarinathanTCS@icegate.gov.in	9884527204 / 044-66638119
2	SI, ECCS	si.eccs@icegate.gov.in	044-66638128
3	Moses Ruban (TCS)	MosesRuban.MagimaiDassTCS@icegate.gov.in	9500121143 / 044-66638075

Table 2: Contact Details of ECCS Application, SPOC from Wipro:

S.No	Name	E-mail ID	Contact No.
1	Alok Dwivedi (Wipro)	Alok.DwivediWIPRO@icegate.gov.in	9891846971
2	Rishabh Malik (Wipro)	Rishabh.MalikWIPRO@icegate.gov.in	9810501369

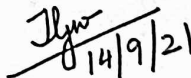
Table 3: Contact Details of ECCS Application, SPOC from CBIC:

S.No	Name	E-mail ID	Contact No.
1	Siddalingesh, JD, WZU	patil.siddalingesh@gov.in	8080669239
2	Jay Waghmare, DD, WZU	jay.waghmare@gov.in	7678004825

Table 4: Contact Details of departmental officers, SI Team:

S.No	Name	E-mail ID	Contact No.
1	Jitendra Bansal, Assistant Director, SI	jitendra1.bansal@icegate.gov.in	9560155829
2	Akhtar Rashid, ADD, SI	Akhtar.Rashid@icegate.gov.in	9920253539

This issues with the approval of the Additional Director General.


(Jay G. Waghmare)
Deputy Director

To,

1. The Principal Director General, Directorate General of Systems & Data Management.
2. All Principal Commissioner / Commissioner of Customs, at all ICTs (Mumbai, Delhi, Bengaluru, Ahmedabad, Cochin, Chennai).
3. EICI to please inform all the Couriers.
4. The Custodians at all ICTs by email: MIAL at Mumbai ICT, EICI, DHL, FedEx, UPS at Delhi ICT, EICI, DHL at Bengaluru ICT, GSEC at Ahmedabad ICT, AAICLAS at Chennai ICT, CIAL at Cochin ICT.
5. ECCS website.