



**OFFICE OF THE ADDITIONAL DIRECTOR GENERAL (SYSTEMS),
WZU, NEW CUSTOM HOUSE, MUMBAI- 400 001.**

Phone No. 022-220825273, Fax 022-20825148, email:systems.wzumumbai@gov.in

F. No. IV(6)/02/2020

Date: 04.02.2021

Advisory No- 02/2021

Subject: - Disaster Recovery Drill for ECCS application from 12.02.2021 to 14.02.2021

1. It is hereby informed that Directorate General of Systems, Central Board of Indirect Taxes and Customs (CBIC) would be conducting a Disaster Recovery (DR) Drill for ECCS application from 2000 hours on 12th February, 2021 to 0800 hours on 14th February, 2021. During this period, the ECCS application will be available for usual activities between 0800 hours to 2000 hours on 13th February, 2021. However, ECCS application would not be available for usage between 2000 hours on 12th February, 2021 to 0800 hours on 13th February, 2021 and between 2000 hours on 13th February, 2021 to 0800 hours on 14th February, 2021.

2. The main activities pertaining to the ECCS DR Drill are as mentioned below:

2.1 Switchover

- i. Stopping of ECCS Application for Customs Officers, Couriers and Custodians at Data Center (DC) Chennai at 2000 hrs. on 12th February, 2021.
- ii. Switchover of ECCS Application from DC Chennai to DC Delhi from 2000 hrs. on 12th February, 2021 to 0600 hrs. on 13th February, 2021.
- iii. Availability of ECCS Application from DC Delhi for identified locations from 0600 to 0800 hrs. on 13th February, 2021.
- iv. Availability of ECCS Application for Customs Officers, Custodians and Courier agency for all locations from DC Delhi at 0800 hrs. on 13th February, 2021.
- v. Normal functioning of application from DC Delhi for all users from 0800 hrs. to 2000 hrs. on 13th February, 2021.

2.2 Switchback

- i. Stopping of ECCS Application for Customs Officers, Couriers and Custodians at DC Delhi at 2000 hrs. on 13th February, 2021.
- ii. Switchback of Application from DC Delhi to DC Chennai from 2000 hrs. on 13th February, 2021 to 0600 hrs. 14th February, 2021.
- iii. Availability of ECCS Application from DC Chennai for identified locations from 0600 hrs. to 0800 hrs. on 14th February, 2021.
- iv. Availability of ECCS Application for Customs Officers, Custodians and Courier agency for all locations from DC Chennai at 0800 hrs. on 14th February, 2021.

3. The downtimes mentioned above may be taken into account by Couriers to plan the logistics in advance, so that the clearances are not affected during the DR Drill. The Customs field formations may consider requests for manual clearances of courier consignments, especially for the time-sensitive export shipments.

4. In case of any issues, the contact matrix for SPOCs is mentioned in tables given below:

Table 1: Contact Details of SI/ECCS Application SPOC:

| S.No | Name | E-mail ID | Contact No. |
|------|--------------------------|--|------------------------------|
| 1 | Deepak Pandarinathan-TCS | Deepak.PandarinathanTCS@icegate.gov.in | 9884527204 / 044-66638119 |
| 2 | SI ECCS | si.eccs@icegate.gov.in | 044-66638128 |
| 3 | Moses Ruban, TCS | MosesRuban.MagimaiDassTCS@icegate.gov.in | 9500121143 / 044-66638075 |

Table 2: Contact Details of ECCS Application, SPOC from Wipro:

| S.No | Name | E-mail ID | Contact No. |
|------|-----------------------|--|-------------|
| 1 | Alok Dwivedi – Wipro | alok.dwivedi1@wipro.com | 9891846971 |
| 2 | Rishabh Malik – Wipro | rishabh.malik@wipro.com | 9810501369 |

Table 3: Contact Details of ECCS Application, SPOC from CBIC:

| S.No | Name | E-mail ID | Contact No. |
|------|-----------------------|--|-------------|
| 1 | Siddalingesh, JD, WZU | patil.siddalingesh@gov.in | 8080669239 |
| 2 | Jay Waghmare, DD, WZU | jay.waghmare@gov.in | 7678004825 |

Table 4: Contact Details of departmental officers, SI Team:

| S.No | Name | E-mail ID | Contact No. |
|------|---------------------|--|-------------|
| 1 | Rohit Khare, DD, SI | rohit1.khare@icegate.gov.in | 88608-39850 |

(Akhilesh Pandey)
Additional Director General

To,

1. The Principal Commissioner of Customs, Airport & Air Cargo Complex, Air India SATS Air Freight Terminal, Devanahalli, Bengaluru - 560300
2. The Commissioner of Customs, Airport Special Cargo, Admn., 5th Floor, Awas Corporate Point, Makhwana Lane, Andheri Kurla Road, Mumbai - 400 059
3. The Commissioner of Customs, ACC Export, New Custom House, New Delhi - 110037
4. The Custodians at all ICTs by email: MIAL, Mumbai ICT, DHL, EICI, FedEx, UPS at Delhi ICT, EICI, DHL at Bengaluru ICT, GSEC at Ahmedabad ICT, CIAL at Cochin ICT
5. EICI to please inform all the Couriers.
6. The ECCS website.