



कार्यालय, अपर महानिदेशक (प्रणाली), पश्चिमी क्षेत्र इकाई  
 Office of the Additional Director General (Systems), West Zonal Unit  
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Date: 30.06.2025

**Advisory No. 09/SYS/WZU/2025**

**Subject: Disaster Recovery Drill for ECCS application from 20.07.2025 to 22.07.2025**

It is hereby informed that Directorate General of Systems would be conducting a Disaster Recovery (DR) Drill for Express Cargo Clearance System (ECCS) application from **11pm of 20<sup>th</sup> July,2025 to 10 am of 22<sup>nd</sup> July,2025**. During this period, the ECCS application will be available for usual activities between 10 am to 11 pm on 21<sup>st</sup> July, 2025. However, it would not be available for usage between 11 pm of 20<sup>th</sup> July, 2025 to 10 am of 21<sup>st</sup> July,2025 as well as from 11 pm of 21<sup>st</sup> July, 2025 to 10 am of 22<sup>nd</sup> July, 2025.

2. The main activities pertaining to the ECCS DR Drill are mentioned below:

Sr. No.	Activity	Schedule/ Timeline
<b>Switchover from DC Chennai to DC Delhi</b>		
1	Stopping of ECCS Application for all users	11 pm on 20.07.2025
2	Switchover from DC Chennai to DC Delhi	11 pm on 20.07.2025 to 7 am on 21.07.2025
3	Validation and Testing	7 am to 10 am on 21.07.2025
4	Release of the Application for all users	10 am on 21.07.2025
5	Normal functioning of application	10 am to 11 pm on 21.07.2025
<b>Switchback from DC Delhi to DC Chennai</b>		
6	Stopping of ECCS Application for all users	11 pm on 21.07.2025
7	Switchback from DC Delhi to DC Chennai	11 pm on 21.07.2025 to 7 am on 22.07.2025
8	Validation and Testing	7 am to 10 am on 22.07.2025
9	Release of ECCS Application for all users	10 am on 22.07.2025

3. The downtimes mentioned above may be taken into account by authorized Couriers to plan their logistics in advance, so that the clearances are not affected during the DR Drill. The Customs field formations may consider requests for manual clearances of courier consignments, especially for the time-sensitive export shipments.

4. The ECCS links to be accessed during the DR-DRILL activity are as under :-

The URLs to be accessed by the Customs Officers and Custodians are:-

<https://eccs.cbic.gov.in/eccs/>  
<https://courier.cbic.gov.in/>  
<https://eccsdualbarcode.cbic.gov.in/DualBarCodeService/exportArrival?request=xxxxxxxxx>  
<https://eccsdualbarcode.cbic.gov.in/DualBarCodeService/arrival?request=xxxxxxxxx>  
<https://eccsmobility.cbic.gov.in/eicimobility>  
<http://eccsdashboard.cbic.gov.in/RealTimeDashBoard/getRMSCBEIGMDashboardBOM.do>

The URLs to be accessed by the ECCS Technical Team/Internet Users/Couriers are:

<https://eccs.cbic.gov.in/eccs/>  
<https://eccs.cbic.gov.in/eccsbu/>  
<https://courier.cbic.gov.in/>  
<https://eccsmobility.cbic.gov.in/eicimobility>

5. In case of any issues, the contact matrix for SPOCs is mentioned in the table below:

Sr. No.	Team	Name	Designation	E-mail ID	Contact No.
1	DG Systems, CBIC	Kaushik Mandal	Assistant Director	dd2.systems.wzu@gov.in	022-20820932
2	DG Systems, CBIC	G. Raman	Superintendent	graman@gov.in	022-22757263
3	PGA, ECCS	Vinayak Padave	Consultant, PwC	Vinayak.PadavePWC@icegate.gov.in	022-20827257
4	M/s TCS	Ramesh Talari	SPOC-CBIC Infra.	rameshbabu.talaritcs@icegate.gov.in	8056083987
5	M/s. CMS	Sanay Potdar	Onsite-Lead	Sanay.PotdarCMS@icegate.gov.in	9819679289
6	M/s. CMS	Abhishek Patel	ICT- Lead (Mumbai)	Abhishek1.PatelCMS@icegate.gov.in	8319135813
7	M/s. CMS	Parshant Rajput	ICT-Lead (Delhi)	Parshant1.RajputCMS@icegate.gov.in	9988890460
8	M/s. CMS	Ramhin Libin	ICT-Lead (Bengaluru)	Ramhin1.LibinCMS@icegate.gov.in	9894642690

**(Sumity Garg)**  
**Joint Director**

To,

1. The Director General, Directorate General of Systems & Data Management.
2. All Principal Commissioner/ Commissioner of Customs at all ICTs by email (viz. Ahmedabad, Bengaluru, Cochin, Chennai, Delhi, Hyderabad, Kolkata, Mumbai).
3. EICI to please inform all the Couriers.
4. The Custodians at all ICTs by email (viz. Ahmedabad, Bengaluru, Cochin, Chennai, Delhi, Hyderabad, Kolkata, Mumbai)
5. ECCS website.