



कार्यालय, अपर महानिदेशक (प्रणाली), पश्चिमी क्षेत्र इकाई
OFFICE OF THE ADDITIONAL DIRECTOR GENERAL (SYSTEMS), WZU
नवीन सीमाशुल्क भवन, बैलार्ड एस्टेट, मुंबई-400001
NEW CUSTOM HOUSE, BALLARD ESTATE, MUMBAI- 400001
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F. No. IV(6)/02/2020

Date: 06.01.2022

Advisory No. 1 /2022-23/WZU

Subject: Disaster Recovery Drill for ECCS application from 21.01.2022 to 23.01.2022

1. It is hereby informed that the office of Directorate General of Systems, Central Board of Indirect Taxes and Customs (CBIC) would be conducting a Disaster Recovery (DR) Drill for Express Cargo Clearance System (ECCS) as follows:-

- i. Total duration of DR drill – 11pm, 21.01.2022 to 9am, 23.01.2022 (34 hrs)
- ii. ECCS downtime period - 11pm, 21.01.2022 to 9am, 22.01.2022
and 11pm, 22.01.2022 to 9am, 23.01.2022 (20 hrs)
- iii. Period of ECCS availability – 9am, 22.01.2022 to 11pm, 22.01.2022 (14 hrs)

2. The main activities pertaining to the ECCS DR Drill are as mentioned below:

2.1 Switchover

- i. Stopping of ECCS Application for Customs officers, Couriers and Custodians at Data Center (DC) Chennai at 2300 hrs. on 21st January, 2022.
- ii. Switchover of ECCS Application from DC Chennai to DC Delhi from 2300 hrs. on 21st January, 2022 to 0630 hrs. on 22nd January, 2022.
- iii. Internal sanity testing of ECCS Application from DC Delhi by application team from 0630 hrs. to 0730 hrs. on 22nd January, 2022.
- iv. Availability of ECCS Application from DC Delhi for identified locations from 0730 hrs. to 0830 hrs. on 22nd January, 2022.
- v. Release of the Application for Customs officers, Couriers and Custodians for all locations from DC Delhi at 0900 hrs. on 22nd January, 2022.
- vi. Normal functioning of application from DC Delhi for all users from 0900 hrs. to 2300 hrs. on 22nd January, 2022.

2.2 Switchback

- i. Stopping of ECCS Application for Customs officers, Couriers and Custodians at DC Delhi at 2300 hrs. on 22nd January, 2022.
- ii. Switchback of Application from DC Delhi to DC Chennai from 2300 hrs. on 22nd January, 2022 to 0630 hrs. on 23rd January, 2022.
- iii. Internal sanity testing of ECCS Application from DC Chennai by application team from 0630 hrs. to 0730 hrs. on 23rd January, 2022.
- iv. Availability of ECCS Application from DC Chennai for identified locations from 0730 hrs. to 0830 hrs. on 23rd January, 2022.
- v. Release of ECCS Application for Customs officers, Couriers and Custodians for all locations from DC Chennai at 0900 hrs. on 23rd January, 2022.

3. The downtimes mentioned above may be taken into account by Couriers to plan the logistics in advance, so that the clearances are not affected during the DR Drill. The Customs field formations may consider requests for manual clearances of courier consignments, especially for the time-sensitive export shipments.

4. In case of any issues, the contact matrix for SPOCs is mentioned in tables given below:

Table 1: Contact Details of SI/ECCS Application SPOC:

S. No.	Name	E-mail ID	Contact No.
1	Deepak Pandarinathan (TCS)	Deepak.PandarinathanTCS@icegate.gov.in	9884527204 / 044-66638119
2	SI, ECCS	si.eccs@icegate.gov.in	044-66638128
3	Moses Ruban (TCS)	MosesRuban.MagimaiDassTCS@icegate.gov.in	9500121143 / 044-66638075

Table 2: Contact Details of ECCS Application, SPOC from Technical Team:

S. No.	Name	E-mail ID	Contact No.
1	Kiran Bhagiya (CMS)	Kiran.BhagiyaCMS@icegate.gov.in	7490042636
2	Muruga Kumar (CMS)	k_murugakumar@cms.co.in	9902014018
3	Alok Dwivedi (Wipro)	Alok.DwivediWIPRO@icegate.gov.in	9891846971

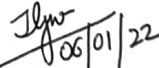
Table 3: Contact Details of ECCS Application, SPOC from CBIC:

S. No.	Name	E-mail ID	Contact No.
1	Siddalingesh, ADD, WZU	patil.siddalingesh@gov.in	8080669239
2	Jay Waghmare, DD, WZU	jay.waghmare@gov.in	7678004825

Table 4: Contact Details of departmental officers, SI Team:

S. No.	Name	E-mail ID	Contact No.
1	Akhtar Rashid, ADD, SI	Akhtar.Rashid@icegate.gov.in	9920253539
2	Jitendra Bansal, Assistant Director, SI	jitendra.l.bansal@icegate.gov.in	9560155829

This issues with the approval of the Additional Director General, WZU, Systems, Mumbai.


 (Jay G. Waghmare)
 Deputy Director

To,

1. The Principal Director General, Directorate General of Systems & Data Management.
2. All Principal Commissioner/ Commissioner of Customs at all ICTs (Delhi, Mumbai, Bengaluru, Ahmedabad, Cochin, Chennai, Jaipur, Kolkata).
3. EICI to please inform all the Couriers.
4. The Custodians at all ICTs by email: MIAL at Mumbai ICT; EICI, DHL, FedEx, UPS at Delhi ICT; EICI, DHL, FedEx at Bengaluru ICT; GSEC at Ahmedabad ICT, AAICLAS at Chennai ICT; CIAL at Cochin ICT; RAJSICO at Jaipur ICT, AAICLAS at Kolkata ICT.
5. ECCS website.