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**F. No. IV(6)/02/2020**

**Date: 21.09.2020**

**Advisory No- 04/2020**

**Subject: - Disaster Recovery Drill for ECCS application from 25.09.2020 to 27.09.2020**

1. It is hereby informed that Directorate General of Systems, Central Board of Indirect Taxes and Customs (CBIC) would be conducting a Disaster Recovery (DR) Drill for ECCS application from 2200 hours on 25<sup>th</sup> September, 2020 to 0800 hours on 27<sup>th</sup> September, 2020. During this period, the ECCS application will be available for usual activities between 0800 hours to 2200 hours on 26<sup>th</sup> September, 2020. However, ECCS application would not be available for usage between **2200 hours on 25<sup>th</sup> September, 2020 to 0800 hours on 26<sup>th</sup> September, 2020** and between **2200 hours on 26<sup>th</sup> September, 2020 to 0800 hours on 27<sup>th</sup> September, 2020**.

2. The main activities pertaining to the ECCS DR Drill are mentioned below:

### **2.1 Switchover**

- i. Stopping of ECCS Application for Customs Officers and Custodians/Courier agency at Data Center (DC) Chennai at 2200 hrs. on 25<sup>th</sup> September, 2020.
- ii. Switchover of ECCS Application from DC Chennai to DC Delhi from 2200 hrs. on 25<sup>th</sup> September to 0600 hrs. on 26<sup>th</sup> September, 2020.
- iii. Availability of ECCS Application from DC Delhi for identified locations from 0600 to 0800 hrs. on 26<sup>th</sup> September, 2020.
- iv. Release of the Application for Customs Officers, Custodians and Courier agency for all locations from DC Delhi at 0800 hrs. on 26<sup>th</sup> September, 2020.
- v. Normal functioning of application from DC Delhi for all users from 0800 hrs. on 26<sup>th</sup> September 2020 to 2200 hrs. on 26<sup>th</sup> September, 2020.

### **2.2 Switchback**

- i. Stopping of ECCS Application for Customs Officers and Custodians/Courier agency and officers at DC Delhi at 2200 hrs. on 26<sup>th</sup> September, 2020
- ii. Switchback of Application from DC Delhi to DC Chennai from 2200 hrs. on 26<sup>th</sup> September to 0600 hrs. 27<sup>th</sup> September, 2020
- iii. Availability of ECCS Application from DC Chennai for identified locations from 0600 hrs. to 0800 hrs. on 27<sup>th</sup> September, 2020
- iv. Release of ECCS Application for Customs Officers and Custodians/Courier agency for all locations from DC Chennai at 0800 hrs. on 27<sup>th</sup> September, 2020

3. The downtimes mentioned above may be taken into account by Couriers to plan the logistics in advance, so that the clearances are not affected during the DR Drill. The Customs field formations may consider requests for Manual clearances of courier consignments, specially for the time-sensitive export shipments.

4. In case of any issues, the contact matrix for SPOCs is mentioned in tables given below:

**Table 1: Contact Details of SI / ECCS Application SPOC:**

S.No	Name	E-mail ID	Contact No.
1	Deepak Pandarinathan-TCS	<a href="mailto:Deepak.PandarinathanTCS@icegate.gov.in">Deepak.PandarinathanTCS@icegate.gov.in</a>	9884527204 / 044-66638119
2	SI ECCS	<a href="mailto:si.eccs@icegate.gov.in">si.eccs@icegate.gov.in</a>	044-66638038
3	MosesRuban, TCS	<a href="mailto:MosesRuban.MagimaiDassTCS@icegate.gov.in">MosesRuban.MagimaiDassTCS@icegate.gov.in</a>	9500121143 / 044-66638075

**Table 2: Contact Details of ECCS Application, SPOC from Wipro:**

S.No	Name	E-mail ID	Contact No.
1	Alok Dwivedi – Wipro	<a href="mailto:alok.dwivedi1@wipro.com">alok.dwivedi1@wipro.com</a>	9891846971
2	Tanvi Mehra – Wipro	<a href="mailto:tanvi.mehra@wipro.com">tanvi.mehra@wipro.com</a>	9999990085

**Table 3: Contact Details of ECCS Application, SPOC from CBIC:**

S.No	Name	E-mail ID	Contact No.
1	Siddalingesh, JD, WZU	<a href="mailto:patil.siddalingesh@gov.in">patil.siddalingesh@gov.in</a>	8080669239
2	Rahul Tirse, DD, WZU	<a href="mailto:rahul.tirse@gov.in">rahul.tirse@gov.in</a>	9503222927

**Table 4: Contact Details of departmental officers, SI Team:**

S.No	Name	E-mail ID	Contact No.
1	Priyank Chaturvedi, JD, SI	<a href="mailto:Priyank.Chaturvedi@icegate.gov.in">Priyank.Chaturvedi@icegate.gov.in</a>	84079-52834
2	Rohit Khare, DD, SI	<a href="mailto:Rohit1.Khare@icegate.gov.in">Rohit1.Khare@icegate.gov.in</a>	88608-39850



**(Akhilesh Pandey)**

Additional Director General

To,

1. The Principal Commissioner of Customs, Airport & Air Cargo Complex, Air India SATS Air Freight Terminal, Devanahalli, Bengaluru - 560300
2. The Commissioner of Customs, Airport Special Cargo, Admn., 5th Floor, Awas Corporate Point, Makhwana Lane, Andheri Kurla Road, Mumbai - 400 059
3. The Commissioner of Customs, ACC Export, New Custom House, New Delhi - 110037
4. The Custodians at all ICTs by email: MIAL at Mumbai ICT, EICI, DHL, FedEx, UPS at Delhi ICT, EICI, DHL at Bengaluru ICT
5. M/s EICI to please inform all the Couriers.